



Sunbrella® Bags Warranty



Glen Raven stands behind the quality of our Sunbrella products. We are committed to providing our customers with high quality, superior products that are manufactured to last. We offer a 5-year limited warranty on our Sunbrella bags.

What is Covered

Manufacturing defects:

- Split seams
- Broken leather straps/handles
- Broken zippers

What is Not Covered

- Stains left untreated, or normal care and cleaning
- Rips, tears or cuts in the product

In the unlikely event your Sunbrella bag does not meet the performance and quality outlined above, please contact us to submit a claim. We'll ask you to send some pictures to us, or if we can't assess the situation from the pictures, to mail the bag back to us. If the bag has a manufacturing defect, we'll provide you with a replacement bag (of the same one you purchased, or a similar one). While we're unable to replace any items after the five-year mark, we do have helpful guidance on care and cleaning to extend the life of your product.

This warranty does not cover normal care and cleaning or damage from misuse or abuse. Glen Raven reserves the right to require proof of purchase and returned product for inspection for a submitted warranty claim. Glen Raven's liability is expressly limited to this warranty.